

*Thank you* for volunteering as part of the  
**On-Site Donation** collecting team.

*Bucket Brigade and Donation Station volunteers work together to maximize the amount of collected donations at the Festival. Both of these areas are equally important to the on-site donation collecting system.*

You will be asked to attend a **training session** that will be held after Festival orientation on **August 16th from 6:30-7:30 p.m. at the Gracie Theater, Husson University in Bangor**. At this training session, we will go over the various messages you will be asked to use, and you will have an opportunity to practice. If you cannot attend training, please contact Debbi at the Festival office at 974-3216 or [debbi@americanfolkfestival.com](mailto:debbi@americanfolkfestival.com).

The AFF will be publicizing a suggested donation (\$10/day and \$20/day for families) prior to and at the Festival. These are suggested donations only, and people will be welcomed and thanked regardless of what they are able to donate.

Before the start of your shift, please check-in at **Volunteer Registration** near the Railroad Stage shuttle drop-off. Volunteer Registration will direct you to where to go to check-in with your volunteer leader.

**During your shift, PLEASE DO**

- ... review the donation "messages" and use them when talking to festival-goers
- ... have fun. Volunteers that enjoy themselves always seem to reap greater donations
- ... make eye contact with people
- ... thank people for their donation, regardless of the amount
- ... give everyone a sticker for donating
- ... wave the free pocket guides.
- ... drink water. Free water is available for volunteers at each t-shirt vending location
- ... take a break if you get tired
- ... wear comfortable shoes and sunscreen
- ... dress for changing weather – it can get cool at night

**PLEASE DON'T**

- ... be pushy, rude, or aggressive when asking for donations (remember, donations are suggested, not mandatory)
- ... forget to thank people for their donations or forget to give them stickers
- ... make noise that will interfere with the show

If you are volunteering with the **Bucket Brigade**: You will be working in teams of two or more. During your shift you will be "roving" the Festival gathering donations. Your team will be asked to cover a certain stage, or area of the Festival. Depending on your shift, you might be asked to collect donations in conjunction with a stage announcement. When you check-in at Bucket Headquarters, your volunteer leader will go over this information with you.

If you are volunteering as a **Donation Station Greeter**: Donation Station Greeters are the first point of contact for Festival-goers. The overall impression we seek to make is one of arrival, excitement and welcome. Greeters service a dual purpose: welcoming and fundraising. Donation Station Greeters work in teams of two or more standing just in front of, or beside the donation boxes, welcoming people to the festival, thanking those who donate and offering program guides.

Your coordinator is **Doug Keith**.